



BELINDA ROBERTSON

Repair and Revive Customer Form

Name

Address

.....

.....

Post Code Telephone No.....

Email Address

Please tick which service you require below. We would highly recommend having your jumpers revived after a repair, to give them a new lease of life, however if you do not wish for this service we can return after it's repaired.

Revive

Repair

Garment Description (Please mark all holes for repair with a safety pin and detail number of holes found)

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Email: info@belindarobertson.com

Belinda Robertson

BJD Design Ltd

69 Wilson Place

Dunbar

East Lothian EH42 1GG

BJD Design Ltd Registered in Scotland SC353444

Telephone: 0131 557 8118



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Cashmere Care Service - Terms & Conditions

Please note:

- Redressing and repairing is at owner's risk and we cannot be held responsible for any loss or damages during the process.
- We accept any brand of primarily 100% cashmere garments however will consider other compositions upon request.
- If you wish to insure your garment(s) during shipment we offer this option at a cost but will not be held responsible for any parcels that are lost or damaged in the post.
- Payment will be requested upon confirmation of quote.
- Repairs are subject to availability of yarn colour to match garment. If not available we will do our best to source this for you.
- If your garment is unrepairable you can choose to either have it returned to you or have it recycled and receive 20% off your next purchase (T&C's apply).
- Repairs will be quoted before work commences. Please be aware that holes may also appear during the process.
- During our Revive Service undetected holes may appear. You will be notified should this occur.
- Stain removal is not guaranteed with the revive service.
- We do not accept any liability for damage to buttons, belts, buckles or zips.
- Embellished garments may be adversely affected in the redressing process and therefore you agree to use the service at your own risk. If unsure, please contact us before sending your garment,
- Revive only – approx. 3 weeks
- Repair & Revive – approx. 4/6 weeks (in many cases we can work within this)
- Items not collected within 3 months will be donated to charity or recycled.

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